

Instructions for Cancellation – for contracts agreed away from trade premises

Gifford Energy and Electrical Ltd
42 Gifford Terrace Road
Plymouth
PL3 4JE
01752 249543 / 07891909846
dave@giffordenergy.com

ISSUE DATE:

Your contact with us for this contract is: **NAMED PERSON**

Instructions for Cancellation

Right to Cancel

You have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

To exercise the right to cancel, you must inform us (you will find our full contact details at the head of this form) of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of Cancellation

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is a result of unnecessary handling by you.

We will make the reimbursement without undue delay, and not later than:

- a) 14 days after the day we receive back from you any goods supplied, or
- b) (if earlier) 14 days after the day you provide evidence that you have returned the goods, or
- c) If there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

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If you have received goods in connection with the contract we will collect the goods at our expense.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

Work begun prior to the expiry of the Cancellation Period

If you have agreed in writing that installation work will commence before the fourteen day cancellation period expires, and you subsequently cancel in accordance with your rights, you are advised that reasonable payment may be due for any work carried out. You must confirm in writing that work may commence before your cancellation period expires.

Related Credit and Other Agreements

If you decide to cancel your contract for our goods and services, then any credit agreement and any other ancillary contracts related to the main contract will be automatically cancelled.



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Cancellation Notice

(Complete, detach and return this portion ONLY IF YOU WISH TO CANCEL THE CONTRACT)

To: Gifford Energy and Electrical Ltd

**42 Gifford Terrace Road
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Name of person dealing:	
Contract Reference or name and address of customer:	

I/We (delete as appropriate) hereby give notice that **I/We** wish to cancel **my/our** contract of sale of the following goods

Ordered on:	
Received on (if applicable):	
Name:	
Address:	
Signed:	
Date:	